



**HONG KAH**  
**TOWN COUNCIL**

## REQUEST FOR BULKY ITEM REMOVAL SERVICE

**Main Office** Tel: 6764 3295 Fax: 6764 7208 Email: [hkcyewtee@hktc.org.sg](mailto:hkcyewtee@hktc.org.sg)  
**Bukit Gombak Branch** Tel: 6569 0388 Fax: 6569 1990 Email: [hktcbg@hktc.org.sg](mailto:hktcbg@hktc.org.sg)  
**Nanyang Branch** Tel: 6791 5755 Fax: 6791 7372 Email: [hkctny@hktc.org.sg](mailto:hkctny@hktc.org.sg)

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*Please read the Terms & Conditions overleaf carefully.*

*The request form must be submitted 3 days before the actual appointment date.*

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Name of Applicant : \_\_\_\_\_

Address : \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

NRIC No : \_\_\_\_\_

Contact No : \_\_\_\_\_

**Appointment Date** : \_\_\_\_\_  
**(Mon-Fri, except public holidays)**

**Time** : **2pm to 5pm**

Description of Items 1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

**I agree to abide by the Terms and Conditions stated overleaf.**

\_\_\_\_\_ Date

\_\_\_\_\_ Signature of Applicant

\* Kindly give us a call if contractor did not turn up after 5pm.

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*For Official Use*

Taken By : CV \_\_\_\_\_ on \_\_\_\_\_

Recorded By : \_\_\_\_\_ (S/AA)

## **BULKY ITEM REMOVAL SERVICE TERMS AND CONDITIONS**

1. The **FREE** bulky item removal service is available only to HDB residents of Hong Kah Town Council.
2. The service is available only from Mondays to Fridays (except public holidays), between 2pm and 5pm.
3. The applicant must fill up the request form and submit it **3 days in advance** before the actual appointment date.
4. The service is limited to **3 items per month only**. For example: 1 chair, 1 table and 1 shoe rack constitute 3 items (3 pieces). For removal of more than 3 items or the items mentioned in Point 5, residents may wish to make their own private arrangements with the contractors concerned upon agreement on the cost.
5. The free service is NOT inclusive of the following:
  - (a) House-moving
  - (b) Removal of renovation debris
  - (c) Removal of built-in fixtures, egs: cornices, carpets, false ceilings, windows, frames, glass panels, kitchen cabinets, wardrobes, TV display cabinets, wooden planks, etc
  - (d) Removal of large furniture such as 3-/6-door wardrobes and 4-/6-foot cabinets, etc
6. Town Council will not be liable for any damage, loss or injury arising from the free removal service or from private arrangements between residents and contractors.
7. All items must be placed outside the flat/unit on the removal day.
8. Please do not dump unwanted furniture and rubbish at the staircase landings, bin compounds or any common property as these items are potential fire hazards. Anyone caught for illegal dumping will be liable to fines issued by the Town Council.
9. Kindly give us a call if the contractor did not turn up for the appointment after 5pm.

*For further assistance or clarification, please feel free to call us.*